

Ultimate Ministries Limited
Terms & Conditions

This Website is operated by Ultimate Ministries Limited of [586 Brunshaw Road, Burnley, Lancashire BB10 4HS] ("we" / "us" / "our"). These Terms and Conditions govern your use of our website (the “**Website**”) and your relationship with us.

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING THIS WEBSITE AND PLACING ANY ORDER AND RETAIN A COPY OF THESE FOR FUTURE REFERENCE

1. Use of the Website

- 1.1 By using this site, you signify your acceptance of these Terms and Conditions.
- 1.2 From time to time we may modify these Terms and Conditions without any notice to you. Any changes will be notified through a suitable announcement on the Website. Updated versions of these Terms and Conditions will be effective immediately when they are posted on the Website. If you continue to use our Website after the date on which the change comes into effect, you are deemed to accept the new Terms and Conditions.
- 1.3 The Website may provide content from other internet sites or resources. While we try to ensure that material included on the Website is correct, reputable and of high quality, we do not make any warranties or guarantees in relation to that content. If there are any inaccuracies in the material on the Website, please notify us immediately. We will attempt to correct the inaccuracies as soon as we reasonably can.
- 1.3 Your access to the Website may be occasionally restricted to allow for repairs, maintenance or the introduction of new facilities or services. We will restore the service as soon as we reasonably can.

- 1.4 This Website and all materials, text, code, content, software, music, sound, graphics, photographs, illustrations, artwork, names, logos, marks, formats, files, devices and links contained in it or linked to it are protected by copyright, trade marks and other rights of intellectual property owned by us or licensed to us. Anyone accessing our Website is entitled to view any part of it.
- 1.5 As a visitor to our Website, you may copy electronically or print parts of the Website for your own personal and non-commercial use. Any other use of materials from our Website without our written permission is prohibited.
- 1.6 Any links to this Website must be notified to and approved by us in writing before they are created or steps are taken to create the same.
- 1.7 We reserve the right to update, suspend, vary or withdraw the Website in whole or in part at any time in our absolute discretion.

2. Privacy Policy

- 2.1 Our Privacy Policy forms part of these Terms and Conditions and governs our use of your personal data which is collected through our Website.
- 2.2 Our Privacy Policy has details of what information we collect, what we do with that information, and any other related matters.
- 2.3 You consent to our use, transfer and disclosure of your information in accordance with our Privacy Policy.
- 2.4 Please read our [Privacy Policy](#) for details.

3. Price

- 3.1 The Price that we charge you for the Tickets is the price stated by us on the Website.

3.2 We reserve the right to change the Price of the Tickets at any time in our absolute discretion before we accept your order. If, by mistake, we have under-priced an item, we are not liable to supply that item to you at the stated price provided that we notify you before we dispatch the item concerned.

4. Order

4.1 Your order is an offer to buy from us. No contract exists between us for the supply of any Tickets until your order is accepted by email.

4.2 All orders will be dealt with by Three Six Five Tickets Limited on our behalf. Should you wish to place an order then you will be redirected to the website of Three Six Five Tickets Limited. Alternatively you can place an order by calling Three Six Five Tickets Limited on 0870 040 0365.

4.3 At the end of the payment process, your booking will be confirmed online and your voucher (see credit card security below) will be delivered electronically or, if requested, by fax or first class post. Confirmation and hyperlinks to retrieve vouchers (if you elected not to print at the time of booking) will be sent to the email address you entered at the time of booking. If you have entered a wrong address or have spam filtering in place (see SPAM below) please telephone or email at info@365tickets.com to explain and we will explore ways to get your vouchers to you. If you chose Fax delivery, please make sure your correct fax number was entered and that your fax machine is switched on within five minutes of making the booking as fax delivery is often very quick. If you chose postal delivery, your vouchers will be mailed to you by first class post within 24 hours of confirmation of your booking. Occasionally, mail does go astray and if you have not received your voucher within a reasonable time, please let us know and a duplicate will be mailed.

4.4 Because of a recent increase in attempted card fraud we have had to institute stricter security checks on bookings for certain attractions. If the CV2 number from the back of your card has been entered incorrectly or if the billing address for your card statement does not exactly match your issuing bank's records, delivery of your voucher will not be immediate. You will see a screen at the end of the booking

process explaining what has happened. In certain cases we might have to run the credit card charge manually to override the online booking. Please bear with us if this happens. Credit card security is just as important to you as it is to us.

- 4.5 Confirmation of your booking is sent to the email address which you enter at the time of making your booking. However, if you have spam filtering on your email account, our email might not get to you. Before starting your booking, please add the domain 365tickets.com to your list of trusted domains, sometimes referred to as the safe list, to ensure that the email with your voucher links reaches you.

5. Conditions of Use

- 5.1 All Tickets purchased from us are subject to the following:

5.1.1 The Ticket remains our property and is a personal revocable licence which we may withdraw and refuse admission at any time upon refunding the printed purchase price.

5.1.2 You represent and warrant that the Ticket is purchased for personal use only and that it is not purchased as part of a business or commercial activity, in particular the Ticket may not be resold or altered for resale by anyone (whether or not at a premium) and may not without our written permission be used for advertising, in or part of a promotion, as a prize or for any other trade purpose.

5.1.3 If the event for which the Ticket has been purchased has been cancelled we shall use our reasonable endeavours to notify you. We do not guarantee that you will be informed of such cancellation before the event and you are recommended to check the Website for a cancellation and the date and time of any rearranged event.

5.1.4 You must check the details on your Tickets as mistakes cannot always be rectified.

5.1.5 The Ticket is issued subject to any rules or separate terms and conditions issued by the venue. Breach of any rules or terms and conditions of the venue including (without limitation) unacceptable or antisocial behaviour may entitle the venue or security staff to eject you from the event. We reserve the right to treat a breach of any

rules or terms and conditions of the venue brought to our attention pursuant to this clause as a breach by you of these terms and conditions.

- 5.1.6 THE TICKET CANNOT BE REFUNDED AFTER PURCHASE UNLESS THE EVENT IS CANCELLED.** If the event is cancelled you will be offered tickets for any rescheduled event (subject always to availability) up to the value and number of Tickets originally purchased. If you are unable to attend the rescheduled event, or the event is not rescheduled, you will be entitled to a full refund. In order to claim your refund, please write to us within 28 days of the date of the cancelled event at the address below enclosing your unused tickets.
- 5.1.7** You will not be allowed entrance to the event without your Ticket. We accept no responsibility for Tickets which are lost or stolen.
- 5.1.8** We accept no responsibility for damage or loss of personal property arising or occurring at the event.
- 5.1.9** The use of photographic equipment for commercial purposes at the event is prohibited and any such films may be destroyed.
- 5.1.10** The use of any sound or film recording equipment of whatever nature (including without limitation equipment in mobile telephones) at the event is prohibited. Tapes, films and other such recording in whatever format may be destroyed.
- 5.1.11** You consent to us or our agents filming sound recording or photographing you as a member of the audience at the event.
- 5.1.12** Unaccompanied children are not permitted to attend any attraction. Any booking made for an unaccompanied child will be taken as confirmation that the child will be joining a party under the supervision of an adult aged 18 years or older. We will not be responsible if a child is turned away at the venue, nor will the ticket be refundable.

6 Liability

6.1 We will not be liable to you for any loss or damage of any nature arising from any breach of any express or implied term of the contract or any negligence, breach of duty or in any other way except for:

6.1.1 death or personal injury resulting from our negligence;

6.1.2 as expressly stated in these Terms and Conditions.

6.2 Where the Tickets are sold under a consumer transaction (as defined by the Consumer Transactions (Restrictions on Statements) Order 1976) the statutory rights of the consumer are not affected by these Terms.

6.3 You acknowledge that your use of this site and its content is at your own risk we accept no liability for functions contained on the Website or a third party's website to which this Website is linked (such as 365). We make no warranty that the Website will operate uninterrupted or error-free or that any defect will be corrected. We do not warrant that the Website or its server is free of errors, viruses, or "Trojan horses" and we shall not be liable for any damage you may suffer as a result of such destructive features.

6.4.1 We shall not be responsible for any breach of these Terms and Conditions caused by circumstances beyond our reasonable control.

7. Choice of Law

7.1 These Terms and Conditions shall be subject to the laws of England, and you agree to submit to the non-exclusive jurisdiction of the English courts.

8. Definitions and Interpretation

Price means the price for the Products as set out on the

Website from time to time.

Terms and Conditions Means these terms and conditions as may be amended from time to time.

Ticket or Tickets means tickets which are available for you to purchase and access as detailed on the Website from time to time.

Website means the website www.ultimateministries.co.uk